

CONFERENCE – PROGRAMME

Friday, 22nd October 2010

Hotel du Louvre, Salon Rohan - Place André Malraux - Paris 1^{er}

- 8:30** *Registration*
- 09:00 – 09:15** **Opening of the conference, Wolf R. Thiel,**
Chairman of EAPSPI and president of VBL, Germany
- 09:15 – 10:00** **Communicating uncertainty in pension benefits from DC pension plans**
 - *Pablo Antolin, OECD*
- 10:00 – 10:45** **Information provision to French workers on pension rights**
 - *Jean-Marie Palach, Director, GIP Info Retraite*
- 10:45 – 11:00** *Discussion*
- 11:00 – 11:30** *Coffee break*
- 11:30 – 13:00** **Panel 1: Information, advisory services and CRM: transformation underway**
 - *Jean-Michel Bacquer, Caisse des dépôts, France*
 - *Mia Liblik, KPA Pension, Sweden*
 - *Ian Clapperton, Scottish Public Pensions Agency (SPPA), Scotland**Moderator: Brendan Maton*
- 13:00 – 14:15** *Buffet lunch, Salon Cezanne*
- 14:15 – 16:00** **Panel 2: Information, advisory services and CRM: implementation issues**
 - *Johan Janssens, Service des pensions du secteur public, Belgium*
 - *Véronique Brousse, CNAV, France*
 - *Nathalie Wolczanski, BVK, Germany*
 - *Johannes Ziegelbecker, Bundespensionkasse AG, Austria**Moderator: Brendan Maton*
- 16:00 – 16:30** *Coffee break*
- 16:30 – 18:30** **Pensions Update**
 - *Eva Kiwit, AKA, Germany*
 - *Philippe Nys, RSZPPO – ONSSAPL, Belgium*
 - *Régis Pelissier, Caisse des dépôts, France*
 - *Ian Clapperton, Scottish Public Pensions Agency (SPPA), Scotland*
 - *Björn Hamre, KLP, Norway*
 - *Wim Moes, All Pensions Group, Netherlands*
 - *Wolf R. Thiel, VBL, Germany*