

CONFERENCE – PROGRAMME

Friday, 22nd October 2010

Hotel du Louvre, Salon Rohan - Place André Malraux - Paris 1^{er} -

8:30

Registration

09:00 – 09:15

Opening of the conference, Wolf R. Thiel,

Chairman of EAPSPI and president of VBL, Germany

09:15 – 10:00

Communicating uncertainty in pension benefits from DC pension plans

- *Pablo Antolin, OECD*

10:00 – 10:45

Information provision to French workers on pension rights

- *Jean-Marie Palach, Director, GIP Info Retraite*

10:45 – 11:00

Discussion

11:00 – 11:30

Coffee break

11:30 – 13:00

Panel 1: Information, advisory services and CRM: transformation underway

- *Jean-Michel Bacquer, Caisse des dépôts, France*
 - *Mia Liblik, KPA Pension, Sweden*
 - *Ian Clapperton, Scottish Public Pensions Agency (SPPA), Scotland*
- Moderator: Brendan Maton*

13:00 – 14:15

Buffet lunch, Salon Cezanne

14:15 – 16:00

Panel 2: Information, advisory services and CRM: implementation issues

- *Johan Janssens, Service des pensions du secteur public, Belgium*
 - *Véronique Brousse, CNAV, France*
 - *Nathalie Wolczanski, BVK, Germany*
 - *Johannes Ziegelbecker, Bundespensionkasse AG, Austria*
- Moderator: Brendan Maton*

16:00 – 16:30

Coffee break

16:30 – 18:30

Pensions Update

- *Eva Kiwit, AKA, Germany*
- *Philippe Nys, RSZPPO – ONSSAPL, Belgium*
- *Régis Pelissier, Caisse des dépôts, France*
- *Ian Clapperton, Scottish Public Pensions Agency (SPPA), Scotland*
- *Björn Hamre, KLP, Norway*
- *Wim Moes, All Pensions Group, Netherlands*
- *Wolf R. Thiel, VBL, Germany*